



Oakland County Sheriff's Office
Technology, Information & Innovation
*** IMPORTANT ***

CLEMIS AUTHORITY MEMBER SUPPORT

7/31/2026

Information: The CLEMIS Authority is transitioning into an independent entity separate from Oakland County IT. As part of this transition, they have established a new Member Support phone number and email address.

Effective Monday, August 3rd, at 8:00 AM, please use this new phone number and email address for all CLEMIS, CAD, JMS, LEIN, Dataworks (Mugshot), Fire and WebSearch applications support questions and issues. This also includes all aspects of our RMS (report writing) system: Case Reports, Citations, Crashes, Activity Logs, Impounds, etc. The new contact information is:

Phone: 248-838-3210

Email: support@clemisauthority.org

This phone number and email address will direct you to the CLEMIS Authority, where you can enter a service center ticket. Please use this contact information for application support IN PLACE OF the Oakland County IT Service Center.

Impacted Applications/Services: CLEMIS Support

Scheduled Date/Time: Monday, August 3rd, 2026, 8:00 AM

Action Required: Please update your records with the new phone number and email address, effective 8/3/2026.

Contacts: If you have questions, please contact us at 248-838-3210 or support@clemisauthority.org.