



**Oakland County Sheriff's Office
Technology, Information &
Innovation
* CRITICAL ***

CLEMIS AUTHORITY MUGSHOT APPLICATION CHANGES

5/27/2025

Information: The new CLEMIS Authority is notifying you of this VERY IMPORTANT change that will affect how you log into the CLEMIS Authority Mugshot Application. Due to the new CJIS Security v6.0 policy guidelines, the CLEMIS Authority is creating new accounts for all CLEMIS agency users.

As the CLEMIS Authority moves away from Oakland County IT, it is necessary to add user accounts to the existing 'OKTA Verify' app. Unfortunately, this means you will need to remember TWO separate logins within the 'OKTA Verify' app—one for the Oakland County OKTS account and one for the Authority OKTA account.

Impacted Application: OKTA Verify App, CLEMIS Authority Mugshot Application

Dates/Times: Emails from the CLEMIS Authority will be sent out Monday, June 2, 2025, at 10:00 AM.

Action Required: The Authority will create the new accounts and send an **activation email**, including a link, on June 2, 2025, to all Oakland County Sheriff Mugshot application users. The link will be valid for 7 days. (See attached instructions for activating your second account.) During the activation process, you will be required to create a new password for your account AND set up multi-factor authentication. The Authority only allows MFA enrollment

on the OKTA Verify phone application. **Users MUST activate their accounts from the link in the email, or they will NOT be able to access the mugshot system.** For the new Authority account, users only need to reset their password every 365 days. **(NOTE: The 90-day requirement still applies to regular County IT OKTA logins for workstations/laptops.)**

Contact: Any questions regarding this change can be directed to CJ Johnson (johnsoncw@oakgov.com), Jason Tucker (tuckerj@oakgov.com), Jim Cote (cotej@oakgov.com), Kim McCabe (mccabek@oakgov.com) or Sheryl Robenault (robenaults@oakgov.com), TII Division.