



**Oakland County Sheriff's Office
Technology, Information & Innovation
* CRITICAL ***

PICTURELINK TRANSITION TO DATAWORKS

3/10/2025

Information: Effective March 19, 2025, the Oakland County Sheriff's Office will make the transition to Dataworks for capturing/retrieving mugshots and creating lineups, replacing the current PictureLink system. All current PictureLink accounts have been moved to the Dataworks platform. However, some initial steps need to be taken to activate your accounts.

Impacted Applications: PictureLink and Dataworks

Action Required: PLEASE READ AND FOLLOW THE ATTACHED INSTRUCTIONS AS SOON AS POSSIBLE!! They will guide you through the setup of the Okta Verify app on your phones. If you already have the Okta Verify app on your phone, you don't need to download it again. Once you have the app set up and have verified your identity:

- Navigate to oakgov.okta.com, then the 'My Apps' tab, then the 'Authority Okta Dashboard' tile.
- You will then be taken to dna.okta.com, where you will find the Mugshot QA (Training) tile. You can practice in this training mode until the production mode is active.
- Once the program has gone live on the 19th, the actual Mugshot production tile will appear in the same location as the training tile.

Date/Time: Wednesday, March 19, 2025, time TBD (most likely between 9 and 11 AM). The above action MUST be completed BEFORE then!

Contacts: If you have any questions or concerns, please reach out to Sheryl Robenault, TII Division (robenaults@oakgov.com or 248-858-4061).